challenges, and for good reason. There's so much content competing for our attention. There are, however, some tried and true ways of getting and keeping a viewer's attention.

**DEVELOPING ENGAGING CONTENT** is one of today's biggest digital communication

Certain types of content always get higher engagement, and at the top of that list are those that use strong visuals, motion, and sometimes sound. Although different channels have different parameters for the kind of content you can

post, (for example video length), you can adapt these ideas to most channels to help you grow a more engaged following.



# **SOCIAL MEDIA STORIES**



### in four Gen Z and Millennials actively seek stories of products and services they're in the market for.

When you consider that 80% of all daily active Instagram user are watching stories just as often as they're checking their feed, the opportunity to connect with them through a consistent posting strategy of your own becomes evident.

According to Instagram, one in three of the most viewed stories are from businesses. In 2019, the number of Facebook stories' daily active users (DAU's) reached 500 million, tying with Instagram for the most active users of stories across all social networks. **USE STORIES** when you want to increase your presence on the feed with an update

Snapchat.) **COMPANY NEWS** 

or when you want to draw attention to a recent post. (Ideal for Facebook, Instagram,



your successes.



### milestones or changes within the company—especially ones that elevate your brand or benefit your customers.

TEASERS OF RECENT WORK

USE COMPANY NEWS when you want to keep your followers up to date on any



# BEHIND-THE-SCENES

give prospective clients a glimpse into what might be possible for them.

USE TEASERS OF RECENT WORK to give your audience an idea of the work you do and to

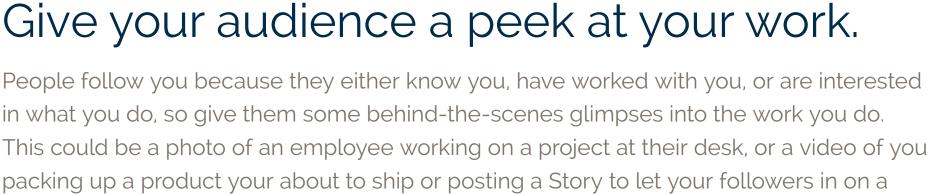
PEOPLE DON'T BUY FROM PEOPLE, they buy from people they



company event.

-Nicole Osborne

your feed.



PHOTOS WITH FACES GET

more likes on average.

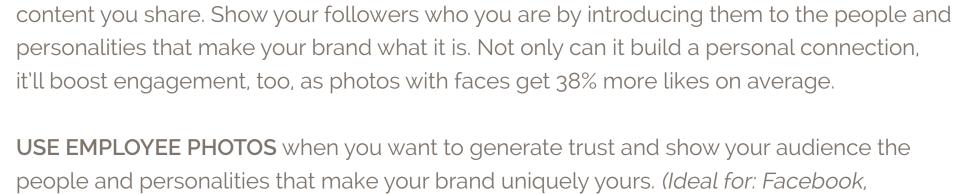
You can meet that need by being intentional about humanizing your brand through the

People still crave authenticity in our

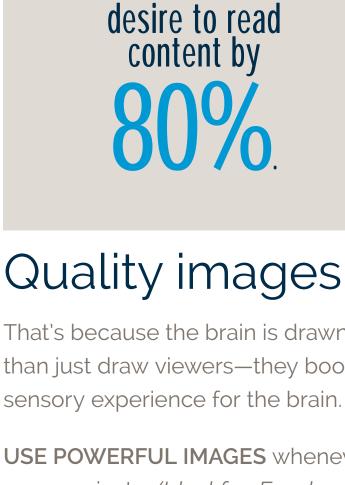
hyper-connected world.

**USE BEHIND THE SCENES CONTENT** to tease at an upcoming project release, showcase

an employee at work, or just give your followers a peek at your creative process.



## people and personalities that make your brand uniquely yours. (Ideal for: Facebook, Instagram, Twitter.) **POWERFUL IMAGES**



more by visiting that link.

VIJUALJ

**INCREASE** 



60%

of consumers feel

**ENGAGED/POSITIVE** 

with a brand or business

C:M:BFI I

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after reading custom content on their blog. Information is currancy. Articles and blog posts continue to be a strong component of your content toolkit. Don't just share any article, though. Step back and think about who your followers are and what information might be valuable to them. Once you've got a clear idea of that, look for

articles in that niche or, better yet, write on yourself. On Instagram, pair a captivating on-brand picture or graphic with a key paragraph as the caption. Then put the link to the full article in your bio and invite your followers to read

USE ARTICLES AND BLOG POSTS to share company news, job openings, industry trends, or any other information that your followers might find value in. SOURCES:

1. Stories: https://adespresso.com/blog/instagram-statistics/, https://www.businessofapps.com/data/facebook-statistics/